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# I Semester B.B.A. Degree Examination, August - 2021 BUSINESS ADMINISTRATION

## Principles of Management

(CBCS Semester New-Scheme 2019-20)

Paper: 1.4 Communication? Open is 1.4

Time: 3 Hours

Maximum Marks: 70

Instructions to Candidates:

Answers should be written completely in English only.

#### **SECTION - A**

Answer any FIVE Sub-questions. Each Sub-question carries 2 marks:

 $(5 \times 2 = 10)$ 

- 1. a) What is Scalar Chain?
  - b) What is planning?
  - c) Expand:

**MBO** 

**MBE** 



- d) What is delegation?
- e) What is Matrix Organisation?
- f) What is Span of Control?
- g) Give the meaning of downward Communication.

#### **SECTION - B**

Answer any THREE questions. Each question carries 5 marks:

 $(3 \times 5 = 15)$ 

- 2. Briefly explain the different levels of management.
- 3. Explain six P's of Planning.
- 4. Distinguish between formal and informal Organisation.
- 5. Briefly explain the techniques of Directing.

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(5×5=15)

### **SECTION - C**

Answer any THREE questions. Each question carries 15 marks:

 $(3 \times 15 = 45)$ 

- Explain the functions of Management. 6.
- Briefly Explain the advantages and disadvantages of Planning. 7.
- What is Communication? Discuss in detail various principles of communication. 8.
- 9. Explain in detail the techniques of Control.



SECTION - A

Answer any FIVE Sub-questions. Each Sub-question carries 2 marks!



What is Span of Comrol?

Answer any THREE questions. Each question carrier 5 marks:

Briefly explain the different levels of management

Distinguish between formal and informal Organisation.